

# General Support

(BI Tools Support)

**TICKET ID - 34479**

[IT28] >1 executors

Status : **Waiting User Confirmation**  
 Progress : **83.33 %**  
 Last Progress : **Denied by Member of Sub Department Collection  
 Jakarta Central**

## Requestor Detail

Requestor Name : **Desria**  
 Request Date : **2023-03-27 08:43**  
 Requestor Department : **Collection**  
 Requestor Branch : **Jakarta Central**

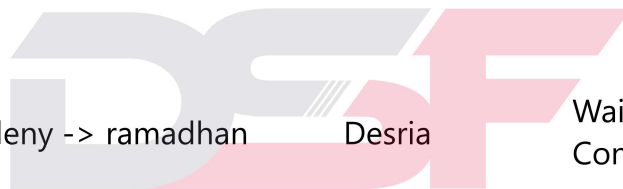
## Request Detail

Detail Request : **aff**  
 For Other Employee : **No**  
 Expected Due Date : **2023-03-28**  
 Priority : **High**  
 Complexity : **High**  
 Estimated Time (days) : **5**  
 CMDB Number : **5asdfa revised**

## Tiket History

| Activity                           | Remark         | Update By | Status                    | Date       |
|------------------------------------|----------------|-----------|---------------------------|------------|
| Denied by Member of Sub Department | deny -> aditya | Desria    | Waiting User Confirmation | 2023-03-27 |

| Activity  | Remark  | Update By      | Status                    | Date             |
|---|---|----------------|---------------------------|------------------|
| Collection Jakarta Central  |   |                |                           | 10:27            |
| Revised by Head of Sub Department IT Infra Jakarta Head Office    | tiket pending dan tombol revise hanya muncul di sisi ramadhan (es expected) | Ramadhan       | Waiting User Confirmation | 2023-03-27 10:24 |
| Denied by Member of Sub Department Collection Jakarta Central     | deny -> ramadhan  | Desria         | Waiting User Confirmation | 2023-03-27 10:22 |
| Done by Member of Sub Department IT Infra Jakarta Head Office     |   | Aditya Perdana | Waiting User Confirmation | 2023-03-27 10:09 |
| Done by Member of Sub Department IT Infra Jakarta Head Office     |   | Ramadhan       | In Progress               | 2023-03-27 10:01 |
| Executed by Member of Sub Department IT Infra Jakarta Head Office |   | Aditya Perdana | In Progress               | 2023-03-27 09:59 |
| Executed by Member of Sub Department IT Infra Jakarta Head Office | 1 exec  | Ramadhan       | Open                      | 2023-03-27 09:59 |
| Assigned by Head of Sub Department IT Infra Jakarta Head Office   |   | Narkum         | Open                      | 2023-03-27 09:57 |



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| Activity  | Remark | Update By        | Status | Date                    |
|---|--------|------------------|--------|-------------------------|
| Assigned by<br>Member of Sub<br>Department<br>Helpdesk Jakarta<br>Head Office |        | Tanto<br>Subagyo | Open   | 2023-<br>03-27<br>08:59 |
| Taken by Tanto<br>Subagyo - Helpdesk  |        | Tanto<br>Subagyo | New    | 2023-<br>03-27<br>08:58 |
| Submitted by<br>Member of Sub<br>Department<br>Collection Jakarta<br>Central  |        | Desria           | New    | 2023-<br>03-27<br>08:43 |

